

Privacy Policy

GDPR Compliance and Readiness

We have used best efforts to prepare for the EU's data privacy law, the General Data Protection Regulation (GDPR). In doing so we have implemented a Privacy Policy to fulfil all requirements and provide the best service possible.

This policy is intended to help you understand:

- What information we collect
- How we use information we collect
- How we share information we collect
- How we store and secure information we collect
- How to access and control your information
- Other important privacy information

The following sections address those topics.

Where we store data

Power Markdown for Jira solely uses Atlassian provided services within the Atlassian cloud platform for the storage of data used. No data (personal or otherwise) is stored or processed in any other location.

Please see the Atlassian Cloud security statement for more information on Atlassian security practices and GDPR compliance: <https://www.atlassian.com/trust/security/security-practices>

What data we collect

We collect data retrieved from your Jira instance that is essential for the process of the creation and use of Markdown Templates.

We do not store any personal data relating to users of the system such as user names, email addresses etc.

Atlassian account identifiers are stored to support the function of user roles and permissions and to identify users which have created various entities such as 'Templates' and 'Variables', however any personal data such as user names are retrieved by Atlassian provided APIs at runtime.

Removing Power Markdown for Jira and all the associated data

At any time, you have an option to remove the Power Markdown for Jira add-on from your Jira instance along with all the data stored by the add-on. If you wish to do that, simply uninstall the add-on using the "Manage add-ons" link in the administration section and it will remove the add-on from your JIRA instance and also remove all your data.

People and Access

The Power Markdown for Jira support team accesses hosted data only on customer request for support purposes.